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Advances in digital government : technology, human factors, and policy

McIver, William J.

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Abstrak

Advances In Digital Government presents a collection of in-depth articles that addresses a representative cross-section of the matrix of issues involved in implementing digital government systems. These articles constitute a survey of both the technical and policy dimensions related to the design, planning and deployment of digital government systems. The research and development projects within the technical dimension represent a wide range of governmental functions, including the provisioning of health and human services, management of energy information, multi-agency integration, and criminal justice applications. The technical issues dealt with in these projects include database and ontology integration, distributed architectures, scalability, and security and privacy. The human factors research emphasizes compliance with access standards for the disabled and the policy articles contain both conceptual models for developing digital government systems as well as real management experiences and results in deploying them. Advances In Digital Government presents digital government issues from the perspectives of different communities and societies. This geographic and social diversity illuminates a unique array of policy and social perspectives, exposing practitioners to new and useful ways of thinking about digital government.