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The project management scorecard : measuring the success of project management solutions

Phillips, Jack J., 1945-

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Abstrak

As the practice of scorecard measurement becomes more the norm than the exception, human performance practitioners and professionals of many disciplines need examples of scorecards for specific disciplines and activities. One process generating an urgent need for scorecard application is the field of project management. Within almost every industry, employees in many different jobs are required to manage a project or multiple projects. Today, few employees find their workplace free from competing priorities, critical deadlines, excessive workloads, and unexpected interruptions. The meaning of the word ?project? today is broad. In fact, most employees can be thought of as project managers because they simultaneously juggle many priorities on the job. This is why many organizations spend a great deal of time and money working to improve the management of projects. This is also the reason many organizations want to justify the efforts and resources for improving project management using a balanced set of measures that considers the effectiveness of projects from all angles. As a result, organizations need a ?Project Management Scorecard.?